



City of Westminster

# Committee Agenda

Title: **Children, Environment and Leisure Policy and Scrutiny Committee**

Meeting Date: **Monday 19th March, 2018**

Time: **7.00 pm**

Venue: **Room 3.1, 3rd Floor, 5 Strand, London, WC2 5HR**

Members:

**Councillors:**

Andrew Smith (Chairman)  
Rita Begum  
Iain Bott  
Aicha Less  
Melvyn Caplan  
Peter Cuthbertson  
Nick Evans  
Robert Rigby

**Elected Voting Representative:**

Vacant, Parent Governor  
Vacant, Parent Governor

**Co-opted Voting Representative:**

Vacant, Church of England  
Vacant, Roman Catholic

**Co-opted Non-Voting Representatives:**

Eugene Moriarty, Headteacher, St Augustine's High School  
Ann Townshend, Headteacher, St Barnabus Primary School

**Members of the public are welcome to attend the meeting and listen to the discussion Part 1 of the Agenda**

**Admission to the public gallery is by ticket, issued from the ground floor reception from 6.30pm. If you have a disability and require any special assistance please contact the Committee Officer (details listed below) in advance of the meeting.**



**An Induction loop operates to enhance sound for anyone wearing a hearing aid or using a transmitter. If you require any further information, please contact the Committee Officer, Sarah Craddock.**

**scraddock@westminster.gov.uk; 020 7641 2770**  
**Corporate Website: [www.westminster.gov.uk](http://www.westminster.gov.uk)**

**Note for Members:** Members are reminded that Officer contacts are shown at the end of each report and Members are welcome to raise questions in advance of the meeting. With regard to item 2, guidance on declarations of interests is included in the Code of Governance; if Members and Officers have any particular questions they should contact the Head of Committee and Governance Services in advance of the meeting please.

## **AGENDA**

### **PART 1 (IN PUBLIC)**

#### **1. MEMBERSHIP**

The Director of Law to report that there are no changes.

#### **2. DECLARATIONS OF INTEREST**

To receive declarations of interest by Members and Officers of any personal or prejudicial interests.

#### **3. MINUTES**

To agree the minutes of the meeting held on 5 February 2018.

**(Pages 1 - 8)**

#### **4. TRACKERS AND WORK PROGRAMME**

a) To note the progress in implementing the Committee's Recommendation and Action Trackers.

b) To provide comment and input into the Work Programme for 2018/19.

**(Pages 9 - 16)**

#### **5. PADDINGTON ACADEMY PRESENTATION**

To consider and note the content of the presentation.

**(Pages 17 - 18)**

#### **6. CABINET MEMBER FOR ENVIRONMENT, SPORTS AND COMMUNITY**

Councillor David Harvey (Cabinet Member for Environment, Sports and Community) to update the Committee on current and forthcoming issues in his Portfolio.

**(Pages 19 - 28)**

#### **7. CABINET MEMBER FOR CHILDREN, FAMILIES, YOUNG PEOPLE**

Councillor Richard Holloway (Cabinet Member for Children, Families, Young People) to update the Committee on current and forthcoming issues in his Portfolio.

**(Pages 29 - 34)**

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| <p><b>8. SCHOOL PERFORMANCE PLAN 2017</b></p> <p>To evaluate the key areas of success and areas to be developed in the School Performance Report 2017.</p> <p><b>9. HEALTH VISITING REPORT</b></p> <p>To contribute to the service redesign of health visiting.</p> <p><b>10. REPORTS OF ANY URGENT SAFEGUARDING ISSUES</b></p> <p>Verbal Update (if any)</p> <p><b>11. ANY OTHER BUSINESS THE CHAIRMAN CONSIDERS URGENT</b></p> | <p><b>(Pages 35 - 46)</b></p><br><p><b>(Pages 47 - 66)</b></p> |
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**Stuart Love**  
**Chief Executive**  
**12 March 2018**

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**CITY OF WESTMINSTER**

## **MINUTES**

**CHILDREN, ENVIRONMENT AND LEISURE  
POLICY & SCRUTINY COMMITTEE  
5 FEBRUARY 2018  
MINUTES OF PROCEEDINGS**

Minutes of a meeting of the **Children, Environment and Leisure Policy & Scrutiny Committee** held on Monday 5 February 2018 at 7pm at **Westminster City Hall, 5 Strand, London WC2 5HR.**

**Members Present:** Councillors Andrew Smith (Chairman), Rita Begum, Iain Bott, Melvyn Caplan, Aicha Less and Robert Rigby.

**Co-opted Members:** Ann Townshend.

**Also present:** Councillor Richard Holloway (Cabinet Member for Children, Families and Young People).

**Apologies for Absence:** Councillor Nick Evans, Councillor Peter Cuthbertson and Eugene Moriarty.

### **1. MEMBERSHIP**

- 1.1 There were no changes to the Membership.
- 1.2 The Chairman welcomed Councillor Richard Holloway (Cabinet Member for Children, Families and Young People) to the meeting.
- 1.3 The Chairman advised that Councillor David Harvey (Cabinet Member for Environment, Sports and Community) would not be attending the meeting. Any questions that Members had regarding his portfolio would be placed on the Committee's Action Tracker.
- 1.4 The Chairman welcomed Jenny Pearce, Local Safeguarding Children Board (LSCB) Independent Chair, who would be introducing the LSCB Annual Report 16-17 and Hend Rahman, Chair of the Westminster Parental Participation Group, who would be taking part in the Perfect Pathways to the meeting.
- 1.5 The Chairman reported that the Diocese Boards had been advised that they needed to appoint new representatives to the Committee and that the closing

date for nominations for the new Parent Representatives was Friday 23 February.

## 2. DECLARATION OF INTEREST

2.1 No further declarations of interests in respect of items to be discussed were made, other than those noted in the circulated schedule as set out below in paragraph 2.2.

2.2 Table of Member's interests tabled at the Committee Meeting was as follows:

<b>Councillor/Member of the Children, Environment and Leisure P&amp;S Committee</b>	<b>Organisation</b>	<b>Nature of Interest</b>
Iain Bott	One Westminster	Non-Voting Member of the Board
Aicha Less	Portman Children's Centre Local Authority Governor Appointment Panel	Governor Member
Robert Rigby	Our Lady's Secondary School, Hackney Local Authority Governor Appointment Panel London Marathon Charitable Trust	Governor Member Trustee
Ann Townshend	St Barnabas' CE Primary School	Headteacher

## 3. MINUTES

3.1 **RESOLVED:** That the minutes of the meeting held on 20 November 2017 be approved for signature by the Chairman as a true and correct record of the proceedings.

#### **4. ACTION AND RECOMMENDATION TRACKERS AND COMMITTEE WORK PROGRAMME**

##### **4.1 ACTION AND RECOMMENDATION TRACKERS**

4.1.1 **RESOLVED:** That the Action and Recommendation Trackers be noted.

##### **4.2 COMMITTEE WORK PROGRAMME**

4.2.1 **RESOLVED:** That the Work Programme be noted.

#### **5. QUESTION AND ANSWER SESSION: CABINET MEMBER FOR ENVIRONMENT, SPORTS AND COMMUNITY**

5.1 The Committee received a written update from the Cabinet Member which covered current and forthcoming issues in his Portfolio.

#### **6. QUESTION AND ANSWER SESSION: CABINET MEMBER FOR CHILDREN, FAMILIES AND YOUNG PEOPLE**

6.1 The Committee received a written update from the Cabinet Member who responded to questions on the following topics:

- the reduction in funding from MOPAC for the Integrated Gangs Unit and the opportunities for securing funding from elsewhere in the future.
- the changing nature of gangs, the increasingly challenging phenomenon of cross country lines crime and new approaches on how to tackle it.
- the success of Westminster's Key Stage 2 results with Westminster being 19<sup>th</sup> best in the country and 8<sup>th</sup> highest in inner London.
- the difficulties that small primary schools were planning for with the introduction of the new National Funding Formula.
- the different ways schools were tackling youth knife crime.
- the additional funding of £185,000 received from MHCLG to recognise the Council's work with Unaccompanied Asylum Seeking Children.

##### **6.2 ACTION:**

1. That an update on securing funding to continue the work of the Integrated Gangs Unit be reported back to the Committee at a later date.
2. That officers contact BoxUp Crime <http://boxupcrime.org/> to see how they were tackling serious youth violence/youth knife crime.

## 7. LSCB ANNUAL REPORT 16-17

- 7.1 The Committee received the Local Safeguarding Children Board's (LSCB) Annual Report 2016-17 which reviewed and evaluated the achievements and progress of the LSCB which covered the Tri-Borough area.
- 7.2 The Committee welcomed Jenny Pearce, the Independent Chair of the Local Safeguarding Children Board (LSCB), who discussed the four priorities with associated outcomes and actions for the Safeguarding Plan for 2017-2019. The Committee discussed engaging young people on safeguarding issues, bullying in schools, peer on peer abuse and the effect of social media on young people. The Committee noted the role that technology could play in supporting and empowering adults into tackling and understanding the issues faced by young people.
- 7.3 The Committee noted the LSCBs were multi-agency partnerships charged with overseeing local arrangements for safeguarding children and the work that had been achieved by the Board on identifying key priorities to be taken forward for the coming year. The Committee further noted the work being carried out on the safeguarding of children taking into account local concerns such as serious youth violence, missing children and purposeful intervention to children in need cases and national concerns such as female genital mutilation (FGM) and radicalisation of young people.
- 7.4 The Committee welcomed and acknowledged the achievements and progress that had been made by the LSCB and the effectiveness of local arrangements to safeguard and promote the welfare of children within the Tri-Borough area.
- 7.5 **RESOLVED:** The Committee made the following comments which would be forwarded to the Cabinet Member for Children, Families and Young People for consideration:
1. The Committee welcomed the work of the LSCB and the continuation of the multi-agency approach.
  2. The Committee welcomed the focus of the LSCB on engaging young people and their views on the safeguarding issues that they face.
  3. The Committee welcomed the focus on issues such as peer on peer abuse and the role technology could play in supporting and empowering parents into tackling and understanding the issues that their children could face.
  4. The Committee welcomed the progress made on tackling female genital mutilation (FGM) and the momentum which had been built up during the pilot projects.



5. The Committee looked forward to receiving the new strategy following the end of the initial three-year strategy.

## **8. PERFECT PATHWAYS**

- 8.1 The Committee received a report outlining the Perfect Pathways Project which included the project methodology, the review findings and service solutions being proposed to improve the experience of children and families with Special Educational Needs and Disabilities (SEND) through earlier intervention, improved sign-posting and navigation. The Committee noted that extensive parental engagement with families accessing these services and practitioners had taken place.
- 8.2 The Committee welcomed Hend Rahman, Chair of the Westminster Parental Participation Group, who discussed how the project had improved the system by providing targeted support for children with Special Educational Needs at a lower cost whilst improving the service experience and outcomes for families. The Committee noted the ability of families to access services without a detailed social worker's assessment, the importance of Short breaks to families and the improvements to the Short Breaks offer in South Westminster.
- 8.3 The Committee discussed how the Council should never be afraid to take a fresh look at service provision however successful a service was and that extensive engagement with the users of a service was key in developing efficient and effective services that provide the best value and experience for its users. The Committee then discussed the need to improve the information available on the Council's website along with its accessibility, sign posting and the navigation of the site.
- 8.4 **RESOLVED:** The Committee made the following comments which would be forwarded to the Cabinet Member for Children, Families and Young People for consideration:
  1. The Committee welcomed the work that had been achieved and the example of how a fresh look at service provision could lead to an improved service and a reduction in costs.
  2. The Committee highlighted the need to communicate with parents the new Local Offer.
  3. The Committee welcomed the engagement of parents to train other parents on the design and delivery of the service and Local Offer.
  4. The Committee welcomed the survey for parents to assess need and shape the service in the future.

5. The Committee urged the Council to look at opportunities for securing funding from elsewhere to enhance the service in the future.

## **9. GREENER CITY ACTION PLAN – YEAR 2 UPDATE**

- 9.1 The Committee received a report on progress against the Greener City Action (GCAP's) targets after two years. The Committee noted that the GCAP was developed with extensive input from internal and external stakeholders and that most activities were on track.
- 9.2 The Committee discussed the nine priorities and reflected on the key issues, achievements to date and how residents could engage and contribute to creating a greener city. The Committee considered ways of improving air quality, the possibility of using hydrogen refuelling vehicles to collect refuse, improving the efficiencies of buildings and vehicles and the difficulties of improving the quality of recycling in Westminster due to its building stock. The Committee noted that Westminster had the highest take up of e-vehicles in London.
- 9.3 **ACTION:** That a visit to Southwark Reuse and Recycling Centre be arranged for Committee Members.
- 9.4 **RESOLVED:** The Committee made the following comments which would be forwarded to the Cabinet Member for Environment, Sports and Community for consideration:
  1. The Committee welcomed the update on progress against the Greener City Action targets.
  2. The Committee welcomed progress made to clean the Council's fleet and the research to convert to zero emission refuse trucks.
  3. The Committee welcomed the recent take up of e-vehicles.
  4. The Committee highlighted the challenge of improving the environmental performance of the Council's building stock.
  5. The Committee highlighted the need for further action on improving recycling in Westminster but recognised that improvements had been made in the past few months.
- 10.1 UPDATE ON SAFEGUARDING ISSUES** (verbal update – see agenda item 10)
  - 10.1 The Chairman advised that there was nothing to report.

**11. TERMINATION OF MEETING**

11 .1 The meeting ended at 9:04pm.

CHAIRMAN \_\_\_\_\_

DATE \_\_\_\_\_

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City of Westminster

## Children, Environment and Leisure Policy and Scrutiny Committee

<b>Date:</b>	Monday 19 <sup>th</sup> March 2018
<b>Classification:</b>	General Release
<b>Title:</b>	Update on work programme and action tracker
<b>Report of:</b>	Julia Corkey-Director of Policy, Performance and Communications
<b>Cabinet Member Portfolio</b>	Cabinet Member for Children and Young People and Cabinet Member for Environment, Sports and Community
<b>Wards Involved:</b>	All
<b>Policy Context:</b>	All
<b>Report Author and Contact Details:</b>	<b>Aaron Hardy x2894</b> <a href="mailto:ahardy1@westminster.gov.uk">ahardy1@westminster.gov.uk</a>

### 1. Executive Summary

1. This report presents the current version of the work programme for 2017/18 and also provides an update on the action tracker.

### 2. Key Matters for the Committee's Consideration

- 2.1 The Committee is asked to:
  - Note the action tracker
  - Note any items it wishes to recommend to its successor committee

### 3. Changes to the work programme following the last meeting

- 3.1 This is the committee's final meeting before the local elections in May 2018. The committee is asked to note any topics it would like to recommend to its successor committee.

**If you have any queries about this Report or wish to inspect any of the Background Papers please contact Aaron Hardy x2894**

[ahardy1@westminster.gov.uk](mailto:ahardy1@westminster.gov.uk)

**APPENDICES:**

Appendix 1- Work Programme 2017/2018  
Appendix 2- Action Tracker



### ROUND ONE - 21 JUNE 2017

Agenda Item	Reasons & objective for item	Represented by:
<b>Cabinet Member questioning</b>	To hold to account and give 'critical friend' challenge to the portfolio holder.	Cabinet Member for Children, Families and Young People
<b>An Update on the Marylebone Low Emission Neighbourhood</b>	To inform the Committee of the LEN's objectives and progress in year 1 of the three year programme	Barry Smith Maria Curro
<b>An Active City for All</b>	Review and contribute to the development of the draft strategy	Andy Durrant Richard Barker

### ROUND TWO – 18 SEPTEMBER 2017

Agenda Item	Reasons & objective for item	Represented by:
<b>Cabinet Member questioning</b>	To hold to account and give 'critical friend' challenge to the portfolio holder.	Cabinet Member for Environment, Sports and Community
<b>Review of draft Open Spaces and Bio- Diversity Strategy</b>	This earlier date would give committee more opportunity to contribute to earlier draft but consultation should just have closed	Rebecca Fuhr Richard Barker Mark Banks
<b>Westminster's Voluntary Sector Strategy</b>	To review and contribute to the draft Voluntary and Community Sector Strategy and/or VCS support contract relet.	Ezra Wallace

### ROUND THREE – 20 NOVEMBER 2017

Agenda Item	Reasons & objective for item	Represented by:
<b>Cabinet Member questioning</b>	To hold to account and give 'critical friend' challenge to the portfolio holder.	Cabinet Member for Children, Families and Young People
<b>Looked after Children Report</b>	Examination of the work undertaken as Corporate Parent for LAC and Care	Helen Farrell, Assistant Director for Looked After Children and Care Leavers
<b>The Libraries Commission?</b>	Subject to appointment of Chairman. Contribution to the work of the	Mike Clarke

	Libraries Advisory Board	
ROUND FOUR – 5 FEBRUARY 2018		
Agenda Item	Reasons & objective for item	Represented by:
<b>Cabinet Member questioning</b>	To hold to account and give 'critical friend' challenge to the portfolio holder.	Cabinet Member for Environment, Sports and Community
<b>Therapy Support and early identification pathways. (Part of SEN local offer review)</b>	To receive a report back of service review and comment on proposed redesign.	Justine May Head of Commissioning
<b>Greener City Action Plan – Year 2 update</b>	To receive a report on the first year of the action plan and the update on plans for year 2.	Ceridwen John, Principal Policy Officer
<b>Safeguarding Children Report</b>	To review the implications of the woods review on LSCB and to examine the work of the Safeguarding Board in the last year and plans for the forthcoming year	New LSCB Chair

ROUND FIVE – 19 MARCH 2018		
Agenda Item	Reasons & objective for item	Represented by:
<b>Cabinet Member questioning</b>	To hold to account and give 'critical friend' challenge to the portfolio holder.	Cabinet Member for Children, Families and Young People
<b>Education Report- Annual item-hold the meeting in a school</b>	To evaluate the key areas of success and areas to be developed in the Annual Education Report	Ian Heggs

ITEMS TO BE SCHEDULED		
Agenda Item	Reasons & objective for item	Represented by:
<b>Re-tendering strategy for the next Waste, Recycling and Street Cleansing Contract (from Sept. 2020)?</b>	For committee to be briefed on early thoughts for this strategy and provide feedback.	Mark Banks
<b>The Libraries Advisory Board</b>	Evaluation of the work of the Libraries Commission	Mike Clarke
<b>Review Health Visiting (jointly with AH &amp; PP)-this could be a one off joint task group with AHPP?</b>	To contribute to the service redesign of health visiting	





Children, Environment and Leisure Policy and Scrutiny Committee

**ROUND THREE 20<sup>TH</sup> NOVEMBER 2017**

Agenda Item	Recommendation/Action and responsible officer	Update
Item 6 Question and answer session: Cabinet Member for Children, Families and Young People	Provide the Committee with the costs related to the short breaks and Council Tax Break for Care Leavers bids to the leader's fund	Council break tax cost circulated on 12/12/17 Short Breaks circulated on 02/03/18
	Circulate Bi-Borough structure chart	Circulated on 12/12/17

**ROUND TWO 18<sup>TH</sup> SEPTEMBER 2017**

Agenda Item	Recommendation/Action and responsible officer	Update
Item 5 Question and answer session: Cabinet Member for Environment, Sports And Community	That the timeframe for the Leaf Removal Programme be sent to Committee Members.	Completed – Circulated 31 <sup>st</sup> October.

**ROUND SIX 15<sup>TH</sup> MAY 2017**

Agenda Item	Recommendation/Action and responsible officer	Update
Item 4.1 Work Programme	That an item on the Low Emissions Neighbourhood (LEN) in Marylebone be added to the Work Programme (Muge Dindjer- Policy and Scrutiny Manager)	Completed. On the work programme for June 2017
Item 5- Cabinet Member for Environment, Sports and Community	That the possibility of extending the opening hours of St Marys Church Yard be investigated.	The opening and closing times of parks are set by the Parks Bye-Laws so changing them is not easy as this would require a change to the bye-laws. St Marys is currently open until 9.30pm until the end of July and officers would not recommend extending this time as there is not sufficient lighting within the park once it gets dark.
	That a briefing note on future proposals for outdoor gyms including a list of where they are located in Westminster be sent to	Completed



# Action Tracker



Children, Environment and Leisure Policy and Scrutiny Committee

	Committee Members.	
	That officers contact Councillor Aicha Less to find out which outdoor gyms needed to be repaired	Completed on 7 <sup>th</sup> June 2017.
Item 7 – Review of Youth Services and Young Westminster Foundation.	That the Committee’s comments be forwarded to the Cabinet Member for Children, Families and Young People for consideration	Update included in September 2017 Cabinet Member update
Item 8- Report of the Air Quality Task Group	That the report be sent to the relevant Cabinet Members for decision, this will be primarily the Cabinet Member for Environment, Sports and Community (but also others for some of the recommendations) for consideration and that a launch be held to inform key stakeholder of the recommendations and act as a call to action.	The report has been finalised and was launched alongside the Council’s ‘don’t be idle’ campaign.
Greener City Action Plan (2015-2025)	The Committee agreed to receive an annual update on the Greener City Action Plan.	Considered by the Committee In January 2018
	Members requested that the report be aimed at engaging partners in delivering outcomes and sharing best practice with the Council and that it focus on providing details on working partners and how they play a key role in delivering services.	Considered by the Committee In January 2018
	The Committee highlighted the need to prioritise issues where the Council could play a real leadership role in delivering solutions.	Considered by the Committee In January 2018



Children, Environment and Leisure Policy and Scrutiny Committee

ROUND FIVE 2016 (13 MARCH 2017)

Agenda Item	Recommendation/Action and responsible officer	Update
Item 5 – Cabinet Member Update (CYP)	That the percentage improvement of the uptake of the two year old places be sent to the Committee.	Update included in September 2017 Cabinet Member update
	That officers contact Councillor Less to discuss identifying hard to reach groups to make them aware of the free 2 year old child places.	Officers have been in contact with Cllr Less and additional posters have been provided to her. In addition, officers will also be attending one of the Councillors identified coffee mornings to discuss the offer with local residents.
	That the target for the uptake of the 2 year old places for 2016-2017 be sent to the Committee.	The target for the uptake of the 2 year old places, for 2016-2017, was 70%
	That historical data as well as statistics be taken into consideration when projecting future pupil numbers for all schools.	The GLA projections used by Westminster Council do take account of historical data when projecting future pupil numbers’.
	That an update on the progress of the Council’s FGM programme be sent to the Committee.	Update included in September 2017 Cabinet Member update
	That the amount of money claimed using the Payment by Results (PbR) claim system for the Troubled Families Programme be sent to the Committee.	The total monies that will be received by WCC from PBR claims for 2016/17 is £243,200 (£36k not as yet received)
Supporting Volunteering across the City	That officers get in touch with Baker Street Quarters to see how they manage their various projects using volunteers. (Ezra Wallace, Head of Corporate Policy)	Officers have made initial contact with Baker Street Quarter, but have had minimum success in getting a full response, but will continue pursue this and will update at a later meeting.
School Organisation and Investment Strategy 2017	That a briefing note be sent on the measures being taken regarding the vacancies of primary school places and the possibility of schools sharing staff. (Alan	This was sent to committee on 27.4.17



Children, Environment and Leisure Policy and Scrutiny Committee

	Wharton, Head of Tri-borough Asset Strategy)	
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ROUND FOUR (6 FEBRUARY 2017)

Agenda Item	Recommendation/Action and responsible officer	Update
Item 5 – Cabinet Member Update (CYP)	The Committee requested that the Cabinet Member agree to make securing future funding to tackle FGM one of his priorities.	Update included in September 2017 Cabinet Member update
Item 7 - Future Delivery of Library Service	That the terms of reference and timetable for the Westminster Libraries Commission be sent to the Committee Members. (Mike Clarke, Tri-borough Director of Libraries and Archives)	Circulated with Libraries Advisory Board report on 10 <sup>th</sup> November 2017
Item 8 – School Performance Report 2016	That a briefing note be sent on the possible reduction in pupil numbers in primary schools and the difficulty in projecting the necessary pupil places needed in schools. (Ian Heggs, Tri-borough Head of Schools Commissioning)	This will be covered under the Schools Organisation Strategy item on 13 March



City of Westminster

## Children, Environment and Leisure Policy and Scrutiny Committee

<b>Date:</b>	Monday 19 <sup>th</sup> March 2018
<b>Classification:</b>	General Release
<b>Title:</b>	Paddington Academy Presentation
<b>Report of:</b>	Julia Corkey-Director of Policy, Performance and Communications
<b>Cabinet Member Portfolio</b>	Cabinet Member for Children and Young People
<b>Wards Involved:</b>	All
<b>Policy Context:</b>	All
<b>Report Author and Contact Details:</b>	<b>Aaron Hardy x2894</b> <a href="mailto:ahardy1@westminster.gov.uk">ahardy1@westminster.gov.uk</a>

### 1. Executive Summary

- 1.1 Students from Paddington Academy have been invited to present to the committee on an issue that affects them. The students will explain their experiences of the issue to the committee and how it affects them.

### 2. Key Matters for the Committee's Consideration

- 2.1 The Committee is asked to:
- Note the presentation from students of Paddington Academy
  - Consider whether the issues raised by the presentation should be recommended to the committee's successor for inclusion on the 2018/19 work programme

**If you have any queries about this Report or wish to inspect any of the Background Papers please contact Aaron Hardy x2894**

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City of Westminster

## Children's, Environment and Leisure Policy and Scrutiny Committee

**Date:** Monday 19 March 2018

**Report of:** Cllr David Harvey

**Portfolio:** Cabinet Member for Environment, Sports and Community

**Report Author and Contact Details:** Charlie Hawken  
[chawken@westminster.gov.uk](mailto:chawken@westminster.gov.uk)  
020 7641 2621

### 1. Sports and Leisure

#### ActiveWestminster Strategy

- 1.1 The new ActiveWestminster strategy, 'Activate Your City, Lives & Neighbourhoods', has now completed the final design work, which has been released for Cabinet Member approval at the end of February. It was recently soft launched at the ActiveWestminster Awards in December, with a preview of the new ActiveWestminster branding and design work.
- 1.2 During Spring & Summer we will hold a number of smaller launch events to engage local communities and residents at locations and programmes that are already in existence featuring the new thematic areas. Our [new website](#), activity searcher and short animated films will be an integral part of these events, demonstrating how active opportunities will be accessed in the future.
- 1.3 Over the coming months the Sports & Leisure service will be re-organised into the Physical Activity, Leisure & Sport (PALS), to reflect our new approach and work areas under our new strategy.

#### #MyWestminster ActiveStreets Project

- 1.4 Officers across City Management and Communities are developing plans to build on existing work around 'ActiveStreets'. This is not a new concept as it has been promoted



through the Sport & Leisure Team for some time, but this is an excellent opportunity with it becoming a key MyWestminster project and also part of the new ActiveWestminster Strategy. This will also see the development of school based ActiveStreets and the team hope to implement one at St Mary Bryanston Square CE Primary School following the recommendation from the School Clean Air Audit.

### **Vitality Westminster Mile 2018**

- 1.5 Discussions with London Marathon Events have progressed to begin the organisation of Westminster Mile 2018. This year Council officers are meeting with the other sponsors including Vitality and New Balance. The council's leisure operators Everyone Active will also be having more involvement by marketing the VwM2018 to all of their members nationwide. The target for this year's Vitality Westminster Mile is an optimistic 10,000 participants.

### **Paddington Recreation Ground – Improvement work projects**

- 1.6 Works to the Forest Garden have been completed and it is currently in use by the general public. A formal launch will take place in the early spring when the new planting scheme begins to bloom.
- 1.7 Works have been carried out to upgrade the lighting system surrounding the village green which experienced a number of failures during the last two months. The works are being part funded through Ward member budgets. We would like to extend this upgrade to the rest of the facility, subject to funding, potentially via Ward budgets.
- 1.8 Works have commenced on upgrading both the Multi-Use Games Area, outdoor gym and the surface for the four lane Cricket Nets facility.

### **Marylebone Cricket Club and Future Community Programmes**

- 1.9 I recently held a meeting with officers and Guy Lavender, the recently appointed Chief Executive of the Marylebone Cricket Club (MCC) at Lord's Cricket Ground, to discuss future plans and opportunities as MCC are hoping to host a new T20 competition from 2020 onwards. Whilst permissions and approvals of such events are beyond the scope of this portfolio, it is of interest in terms of the local community engagement opportunities beyond sport to include health and wellbeing and social cohesion.
- 1.10 The meeting was positive with MCC now considering locally-based community events that tie into the #MyWestminster Day in early July, increased local employment opportunities, and a firm commitment to continue the various outreach programmes in schools.



1.11 The Leader also met with Mr Lavender and was supportive of the MCC's submission to ECB high profile match panel.

1.12 The Sports & Leisure team will be meeting with the MCC on the 26<sup>th</sup> February to discuss this in more detail.

### **The Active Queen's Park Project: Redevelopment of Moberly & Jubilee Sports Centres**

1.13 The Active Queen's Park project is continuing to progress well and works remain on schedule.

1.14 Works to deliver the new Moberly Sports Centre is progressing well despite a short delay being identified. A gas connection delay has meant associated works cannot commence. A forecasted 3-week delay has been identified as an addition to the programme. This should not impact the opening, as we are hoping to absorb the delay into the fit out period already scheduled.

1.15 Mobilisation meetings have begun with the operator, Everyone Active, to discuss the fit out, clubs and community access as well as pre-sales memberships and opening event.

1.16 The existing Jubilee Sports Centre will remain open until Moberly is opened to the public. Following which Jubilee will then close.

### **Seymour Leisure Centre – Leisure Improvement Works**

1.17 Phase 2 of the refurbishment programme has completed apart from a few small outstanding items. This includes a new spin studio, refurbished health suite, works to the main corridors and circulation areas, as well as works to both the wetside and dryside changing rooms. Feedback that we have received from users has been very positive.

### **Improvements works at Porchester Spa**

1.18 Several meetings have now taken place with the Porchester Spa User Group, the local resident group, Everyone Active, and officers. Engineering consultants from boiler specialists have also attended to provide a presentation on the suggested new boiler system and answer various questions that the group had. Some further work is needed to clarify points of detail for the specification but progress is being made.

## **Ark Paddington Green Primary Academy**

- 1.19 The public consultation has now completed for the proposed new all-weather pitch linking Ark Paddington Green Primary Academy and Little Venice Sports Centre. This will provide a state of the art 3G sand-dressed pitch that will be managed through an approved community use agreement, meaning that local young people, community clubs and groups can make use of the new pitch in the evenings and weekends.

## **Outdoor Learning Sayers Croft – New Apprentices**

- 1.20 There are currently 7 apprentices based at Sayers Croft in Surrey and 1 at Paddington Recreation Ground in Maida Vale.

## **2 Volunteering and Voluntary Sector**

### **The Voluntary Community Sector (VCS) Support Service (provided by One Westminster)**

- 2.1 Work is ongoing with One Westminster to develop the new elements of service under the VCS Support Service contract, recommissioned at the end of last year. Recent work has focused on connecting with the Heart of London initiative and those overseeing WCC's responsible procurement agenda, in order to understand how One Westminster's own CSR offer could cater to currently unmet need among SMEs and council suppliers. The aim is to ensure the new brokerage service is developed and shaped in such a way that it forms a complementary part of the wider CSR picture in Westminster, and delivers maximum added value.

### **Team Westminster Do-It local website (Provided by Vivo Rewards Ltd.)**

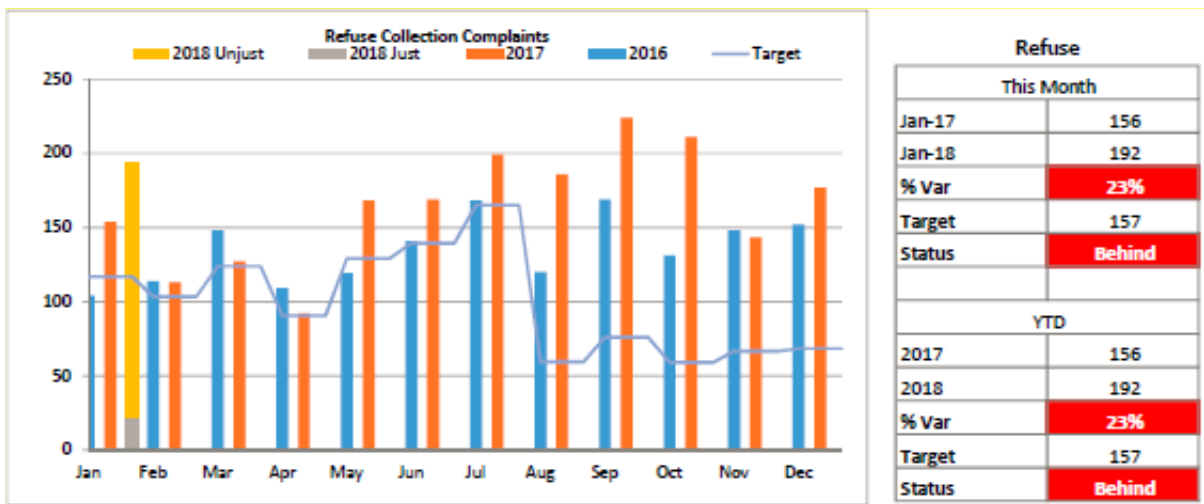
### **Westminster Advice Service Partnership (WASP)**

- 2.2 Performance continues to be strong under the existing contract, as we look to recommission the service in time for September 2018. Following issue of a PIN notice last month, the formal procurement process has now been initiated and a report is due to go to Gate 1 panel in early March. The intention is to go through a full competitive tender, although this is dependent on the level of response to the PIN. It may be necessary to deal with the matter by way of a direct award. We have the opportunity to review and amend the contract specification in any case, proceeding

with new terms, contract deliverables and KPIs as desired. The proposal is to redevelop the specification with more of an outcomes focus, generating scope for greater flexibility and service innovation while also building in connected areas of service (e.g. licensing advice) formally, as part of the wider contract.

### 3 Waste and Parks

3.1 The Winter Plan commenced at the start of November. This winter has generally been colder than previous years, but also drier. The majority of our gritting this year has been precautionary in nature, except for the spell of bad weather that we encountered during the week of 26 February – 2 March 2018.



3.2 As shown in the above graph, complaints were up in January against the same month last year. About 36 additional complaints were made in month against January 2017. The reason for this increase in complaints is most likely due to an increased use of the Report It online tool, which makes reporting issues much easier for our customers.

3.3 Westminster carries out more than one million waste and recycling collections per week. The 154 complaints in January equates to 4.41 complaints per 100,000 collections made.

3.4 Veolia deployed more than 35 people and 6 additional vehicles for Chinese New Year, to ensure that the streets around Chinatown were returned to a pristine condition by 20:00 that evening.

3.5 Reinstatement works following the winter events in Leicester Square Gardens and Victoria Embankment Gardens have now been fully completed. All works were fully funded by the event organisers.

- 3.6 Improvement works are in progress at a number of parks and gardens including the play area in Paddington Street Gardens, the outdoor learning / nature conservation areas at St Johns Wood Church Ground and the refurbishment and repainting of the boundary railings at St Stephens Gardens, Edbrooke Road Gardens, Violet Hill Gardens and Millbank Gardens.

## **4 Libraries and Registration Services**

### **Libraries Advisory Board**

- 4.1 The Libraries Advisory Board, chaired by Chris Cotton former CEO of the Royal Albert Hall and tasked with advising and supporting the Council in developing a long term strategy for its library service. Taking account of external development and Westminster's needs and priorities aligned to City for All continues to meet monthly. The Board is working on building the positive case for local authority library services in Westminster. It is planned to report back during the summer.

### **Westminster Reference library**

- 4.2 The refurbishment work is on schedule and is due to be completed by late May 2018. The ground floor will re-open to the public on 5 March 2018. Customers are being signposted to alternative provision during the works.

### **Registration Services**

- 4.3 Old Marylebone Town Hall has now fully reopened with 26 ceremonies taken place to date and over 60 couples attending open evenings each week. Over 680 bookings have been taken to the end of 2019, an average of 50 bookings per week. The service is on schedule to achieve its first year forecast of 1775 ceremonies.
- 4.4 With the introduction of online nationality applications a new service – Nationality Document Return Service (NDRS) will be introduced in March. This will enable applicants to have their documents copied and sent in support of their online application. This will be a temporary service as all nationality services are scheduled to be withdrawn from the registration service from October 2018, as part of the Home Office digitalisation agenda.

## **5 Environment**

### **Greener City Action Plan (GCAP)**

- 5.1 The year 2 update was well received by the committee in February. Further 'deep dive' work on plastics contamination and a visit to the recycling facility will be arranged.
- 5.2 Work is continuing on a new five-year Air Quality Strategy and Action Plan which is due for publication by December 2018. As part of this, officers have developed eight new policy ideas to form high level pledges to frame our work in this area in the coming months. These pledges range from building on existing work such as the #DontBeldle campaign to new initiatives to engage with residents and an aspiration to make the City an innovation hub for green technologies.

We are continuing to build strong partnerships with key institutions and networks to help further our work on air quality. The London School of Economics have been commissioned to work on a behaviour change project as part of the #DontBeldle campaign, and we are putting together a funding bid with King's College London to investigate the efficacy of new 'low cost' air quality monitors.

- 5.3 We have received some of the air quality audit reports for the four schools which received audits through a Mayor of London funding scheme. We have the initial findings for St Mary's Bryanston, St Peters and St Clement Danes schools. The finalised audit reports are due at the end of March and will help inform thinking on how to prioritise action around schools in particular. Specific interventions around these schools has already begun, with new 'keep clear' road markings in place at St Peter's to deter parking and idling, and preparations underway to implement timed road closures at the start and end of the school day around St Mary's Bryanston.

### **Engine Idling**

- 5.4 We have continued the #DontBeldle campaign with a string of fortnightly road shows in areas of the highest pollution across the city. In total, there have been over 20 campaign events across Westminster with our team engaging with over 24,000 people through a combination of campaign events and regular patrols.
- 5.5 Our campaign messages continue to resonate with residents and have attracted several higher profile advocates including Olympians Constantine Louloudis and Ashley McKenzie. Information packs are being distributed with myth busting messages to amenity societies in order to encourage greater resident participation.

- 5.6 The campaign was shortlisted for the Best Local Authority Campaign award at the National Air Quality Awards and was identified as BBC Radio 4 PM presenter Eddie Mair's favourite story of the year in a roundup of 2017.
- 5.7 Pledge numbers continue to rise through a combination of parking renewals, social media and Air Quality Action Days. In total, nearly 6,000 people have now signed the pledge and we are on track to reach our target of 10,000 by June.
- 5.8 The Council has also recruited a new inbound marketing firm, OTM, who have been providing support to engagement with the business community. A series of letters will be distributed to businesses with the highest numbers of idling complaints in an attempt to change the behaviour of those most likely to idle.
- 5.9 From June onwards the campaign will be woven into the Council's wider aspirations around air quality, with efforts focused on encouraging other authorities to adopt #DontBeldle.

#### **Low Emission Neighbourhood (LEN)**

- 5.10 Following the LEN Stakeholder meeting in December 2017 there is continued good progress on the majority the LEN's project delivery, although some aspects are proving more challenging than others, including engaging with businesses in multi-tenanted buildings, which we are learning from and adapting the approach as needed.
- 5.11 The initial results from the diesel visitor surcharge project continue to be very promising, with an overall decline of 14% in older visitor diesel vehicles parking in the area and no evidence of displacement to neighbouring parking zones. There seems to be an overall downward trend across the City towards reductions in diesels parking, and registrations for new electric vehicles in 2017 are particularly high within Westminster, suggesting residents are choosing cleaner vehicles.
- 5.12 The public realm feasibility studies are complete, and procurement is underway with 5 selected shortlisted landscape architects to design new and innovative air quality proposals for public realm improvements.
- 5.13 Engagement with businesses on deliveries and servicing by Cross River Partnership has commenced. This is led by Baker Street Quarter Partnership, with New West End Company and Marble Arch BID all promoting through communication channels.
- 5.14 Since the last report, the following events happened or are being prepared; to raise awareness about the LEN:
- Anti-Idling Action Day, 28th February 2018 – Baker Street/ Harley Street

- Anti-Idling Action Day, 25th April 2018 – Lisson Grove
- Anti-Idling Action Day, 25th June 2018 – Marylebone High Street

**If you have any queries about this report or wish to inspect any of the background papers please contact Charlie Hawken: [chawken@westminster.gov.uk](mailto:chawken@westminster.gov.uk) / 020 7641 2621**

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## Children, Environment and Leisure Policy and Scrutiny Committee

<b>Date:</b>	<b>Monday 19 March 2017</b>
<b>Report of:</b>	<b>Cllr Richard Holloway</b>
<b>Portfolio:</b>	<b>Cabinet Member for Children, Families and Young People</b>
<b>Report Author and</b>	<b>Cllr Richard Holloway</b>
<b>Contact Details:</b>	<a href="mailto:rholloway@westminster.gov.uk">rholloway@westminster.gov.uk</a> <a href="tel:02076415772">020 7641 5772</a>

### 1. Children's Services

#### **SEN Evaluations and Transfers**

- 1.1 The Special Educational Needs (SEN) Service is undergoing structural changes following the transition to Bi-Borough. Once these changes are complete new cases will be allocated to the appropriate team and existing cases will be transferred to these new teams. This transition is expected to be completed by April.
- 1.2 In order to complete Education, Health and Care (EHC) transfers in accordance with the central government March target a greater emphasis has been placed on this work this quarter. Early data indicates that we are again expecting to improve on the number of transfers completed. The service has commissioned additional capacity in order to assist with meeting this transfer deadline. This has led to a dramatic increase in the number of plans drafted. There remain 293 transfers to be completed, as at 8 March, of these 145 have been drafted and sent to parents for agreement.

## **My Westminster Projects**

- 1.3 The Cabinet Member Report for the My Westminster Programme has now been formally approved. Funding for the two-year-long projects has also now been confirmed. The My Westminster Stay Safe project has been allocated £75,000, the Life Skills Lessons project has been allocated £80,000 and the Life Skills Short Breaks project has been allocated £72,000.
- 1.4 Officers are continuing to develop these initiatives, consult with stakeholders and begin the procurement process for delivery where required.

## **Unaccompanied Asylum Seeking Children**

- 1.5 The number of Unaccompanied Asylum Seeking Children (UASC) currently being cared for in Westminster has again increased and now stands at 71, meaning 43 children are waiting to be transferred to other local authorities. I am concerned that the transfer process has not been timely, putting pressure on council services and delaying these children finding permanent care provision. While Westminster has been granted £185,000 in additional funding, this is a smaller amount than other local authorities who are less over their 0.07% national quota.
- 1.6 I have written to the Home Office to raise these concerns and request a meeting on this matter. I hope we will be able to work with the Home Office, as we have done to establish a Pan London Rota for those UASCs over 16 years old, to ensure these children are supported in the most effective way.

## **2. Schools and Education**

### **School Results**

- 2.1 The Department for Education released the finalised GCSE performance tables. Westminster schools performed very well against three key measures.
- 2.2 The percentage of young people achieving the expected GCSE grades in English and Mathematics in Westminster was 75%, well above the national average of 59%. This level of achievement was the second highest in London.

- 2.3 Westminster also has the second highest scores in London on the Attainment 8 measure. Attainment 8 calculates a child's educational accomplishment using grades across 8 main subjects. On this measure, Westminster had a score of 52.6 compared with a national average of 44.6.
- 2.4 Westminster did exceptionally well on the new Progress 8 measure. This score measures the progress a child makes from Key Stage 2 to Key Stage 4, when compared with peers of similar abilities. On this measure, Westminster was the best Local Authority in London and third in the country as whole.

### **Westminster City School**

- 2.5 Westminster City School has moved into its new building. This building replaced the previous annexe on the site and was completed in February. Due to this work the school is now in a position to offer an additional 100 places. The project was jointly funded with the school Trust. The Trust contributed to the costs of building the top floor, and the Trust is now able to relocate its offices there. This project was completed on time and on budget.

### **St Marylebone Bridge Special School**

- 2.6 Agreement has now been reached with the Education & Skills Funding Agency on terms which will enable the school to be re-built in bespoke premises at Third Avenue. This is now confirmed as the preferred site. The Council is committed to decanting the school while the works take place and has identified two options in the north of the city which are able to offer the necessary space. Feasibility studies and planning assessment are being undertaken for these options. On completion, the school will offer 70 places. Costs of the decant are being met by the Department for Education.

## **3. Children's Commissioning**

### **Passenger Transport Re-procurement**

- 3.1 I formally approved the Passenger Transport Procurement Strategy in January. The strategy recommended a joint commissioning exercise between Children's services and Adult Social Care for the provision of transport services for children, young people and adults in Westminster and Kensington and Chelsea. Extensive consultation and

engagement was undertaken with parents, carers, schools, day services and key stakeholders, and the feedback was incorporated in to the strategy and service specification.

- 3.2 As existing contracts for minibus services are in place until Summer 2019, the minibus procurement exercise will be conducted from October 2018. The procurement for taxi services is underway, the deadline for tenders is 12 March 2018 and to date a total of 26 providers have expressed an interest. A panel including parent representatives and a head teacher will evaluate tenders, and providers who meet the Council's standards and requirements will be appointed on to a framework.

### **Young Westminster Foundation Needs Analysis**

- 3.3 In February 2018 the Young Westminster Foundation (YWF) launched their borough wide Young People's Needs Analysis, which we commissioned last year. Key components of the research and engagement were designed and undertaken by the young people themselves acting as peer researchers. In addition to the peer-to-peer interviews and focus groups, over 230 further responses to the survey were received.
- 3.4 The needs analysis looked to understand the needs and issues affecting young people (aged 8-25 years old) in Westminster. The analysis found that young people were overall positive about growing up in Westminster, and ranked themselves, on average 4.1 out of 5 in terms of happiness. However, four themes of concern were identified by young people, these were; crime and safety, the local environment, health and wellbeing and access to opportunities. Key findings from this research demonstrate that personal safety and fear of crime are a significant issue for young people; that young people are increasingly concerned about poor air quality and the impact this has on their long-term health, and finally; that young people expressed concern around their access to opportunities within Westminster in relation to jobs and housing as they grow older. The needs analysis report sets out the role that YWF will play in collectively addressing each of these themes over the coming months.
- 3.5 The Council will consider these findings and is already taking steps to address the key themes through My Westminster Projects, such as our Stay Safe initiative, and the My Westminster City Lions.

- 3.6 These findings will also support YWF to engage key partners and stakeholders as they look to increase investment in the sector as well as ensuring that the youth services for the future are best positioned to meet local needs and priorities.

### **Supporting Families Earned Autonomy Expression of Interest**

- 3.7 A bid was submitted by the City Council on 14 February 2018 to the Ministry for Housing, Communities and Local Government. This outlined plans for the remaining two years of the local Supporting Families programme, should “Earned Autonomy” status be granted. Earned Autonomy would enable funds not yet claimed through the national Troubled Families payment by results framework to be delegated in advance and invested in an agreed service transformation programme focusing on multi-agency early help and service integration. It is understood that the Ministry will be communicating a decision on all bids for Earned Autonomy in mid-March 2018.

### **NEET Tracking Service**

- 3.8 The tracking of employment, education or training destinations for young people aged 16 and 17 and reporting on young people who are NEET (not in education, employment or training) is a statutory service. The NEET Tracking Strategy was approved in February 2018 and will look to go out to open tender in March 2018. The service will deliver the statutory reporting requirements whilst also identifying and supporting young people that are NEET to reengage into meaningful activity. The tender exercise is scheduled to run throughout April. In addition to this, a fixed term, in-house role will be introduced on a pilot basis to support young people with EHC plans to progress into structured and sustained employment. The new SEN Employment Pathway Coordinator will be located in the Bi-Borough SEN department, working closely with colleagues in the Economy Team and local schools and colleges. Recruitment for this post is due to commence shortly.

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## Children, Environment and Leisure Policy Scrutiny Committee

<b>Date:</b>	19th March 2018
<b>Classification:</b>	General Release
<b>Title:</b>	<b>School Performance Report for 2017</b>
<b>Report of:</b>	Ian Heggs Director of Education
<b>Cabinet Member Portfolio</b>	Children's Services
<b>Wards Involved:</b>	All
<b>Policy Context:</b>	
<b>Report Author and Contact Details:</b>	Richard Stanley Deputy Director of Education Richard.Stanley@rbkc.gov.uk

### Executive Summary

The purpose of the report is to provide members of the committee with an opportunity to examine the overall Westminster school Key Stage, GCSE, A level and Ofsted outcomes this year, and to review the Education service priorities that have been identified for supporting school performance. All data is final.

### Key Matters for the Committee's Consideration

The committee are requested to note and comment on:

- The performance of groups across Westminster schools (Looked After Children, Special Educational needs, Children and young people in receipt of the pupil premium, Children with English as an additional language and Ethnic minority groups)
- The overall Westminster school performance outcomes across the primary and secondary school phases
- The Local Authority Service priorities that have been identified for supporting school performance

## Background

### SCHOOL PERFORMANCE REPORT 2017

#### Summary

- 1.1 This year new measures were introduced in secondary schools. In primary schools this was the second year of assessments on the new more challenging curriculum.
- 1.2 The headlines on the performance of Westminster schools are:
- The outcomes for our looked after children this year were very good overall;
  - Gaps in outcomes for children and young people with Special Educational Needs and in receipt of the pupil premium remain smaller than the national gaps;
  - There continues to have been a very good improvement in the percentage of children in the reception year assessed as being at a good level of development;
  - Overall performance at all Key Stages in schools in Westminster continues to be above national averages, and high in relation to other London boroughs;
  - In the primary Key Stage 1 teacher assessments, the percentage of primary children achieving as expected in reading, writing and mathematics remains above national;
  - In the primary Key Stage 2 tests, Westminster's performance is above the national average and considerably higher than in 2016;
  - At Key Stage 4, Westminster has maintained the previous high position for GCSE performance;
  - The borough was ranked 3rd highest nationally and also top in London for the Progress 8 measure of the progress that pupils make from key Stage 2 to GCSE in our schools;
  - The proportion of schools judged to be good or outstanding has over the year continued to improve.

#### Looked after children

- 2.1 As part of the corporate parenting role, the school outcomes and progress of looked after children are carefully monitored. Given the particular significant challenges faced by looked after children, including the high incidence of SEN and complex needs, and placement instability, the Virtual School and carers work closely with schools to support their progress and achievements. In reviewing performance, numbers in each cohort are very small and this tends to cause wide variations in results from year to year.
- 2.2 Historically Westminster looked after children have achieved much better outcomes than looked after children nationally. This reflects the effective strategies put in place by professionals, including the Virtual School; these include consistent and robust identification of needs through effective Personal Education Planning, and targeted support using Pupil Premium funding.
- 2.3 At Key Stage 2 there were four eligible pupils in the cohort. One pupil (25%) achieved the expected standard in reading, and two (50%) achieved the expected standard in mathematics.
- 2.4 At GCSE level, there were sixteen eligible pupils in the cohort. Three pupils achieved five GCSE grades A\*-C including English and mathematics (19%) and



eight achieved 5+ Grades A\*-G (50%). All pupils achieved at least one graded result.

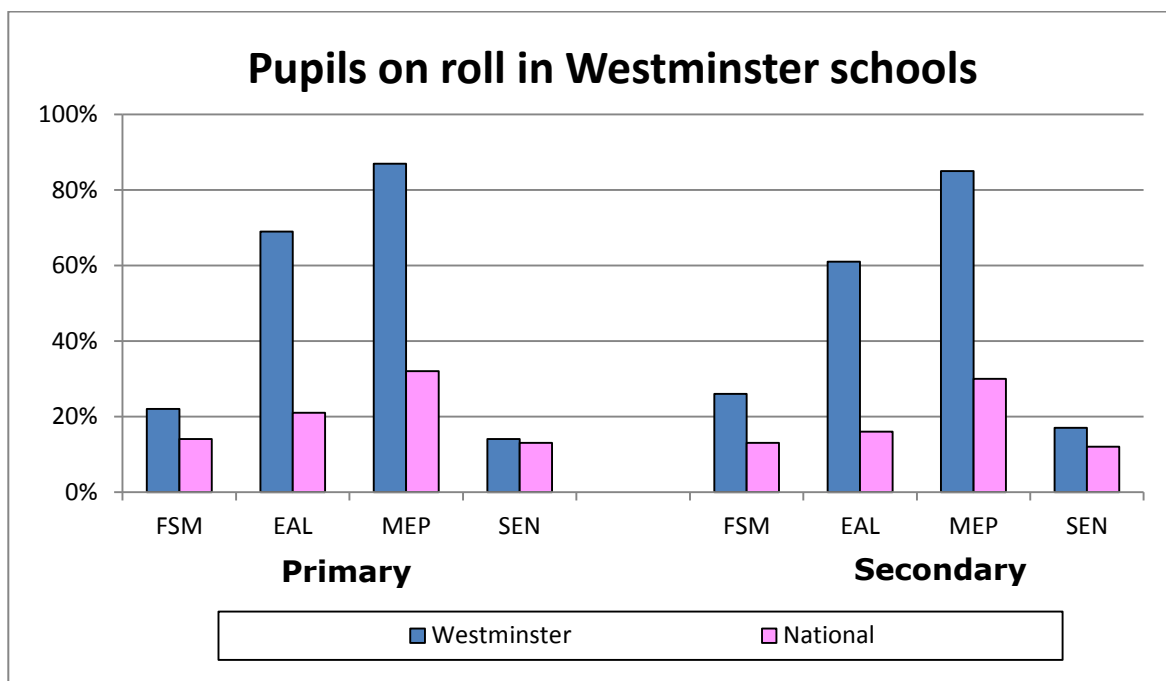
### **Children with Special Educational Needs and Disabilities (SEND)**

- 3.1 The percentage of children with special educational needs and disabilities (SEND) in Westminster primary schools is above national averages, and well above in Westminster secondaries. Through school actions and statutory assessments, additional support is focused on this group to help progress and to narrow the gap in achievement with their peers.
- 3.2 Gap data on school outcomes for children with SEN show that at both primary and secondary level the difference between the achievements of children with SEN and their peers is less than the national average. At Key Stage 2, 33% of children with SEN achieved the expected in reading, writing and mathematics compared with the national average of 19%. While the gap nationally between SEN and non-SEN was 43% in Westminster, it was 52% nationally. At GCSE, 24% of children and young people with SEN achieved Grades 9-5 in English and mathematics in Westminster compared to 13% nationally. The GCSE gap for this indicator in Westminster was 39% compared with the 35% national gap.

### **Pupils in receipt of Free School meals, with English as an additional Language (EAL) and from an Ethnic Minority**

- 4.1 Along with children looked after, entitlement to free school meals is used as the main measure of social disadvantage by the Department for Education. In Westminster primary schools in 2017 the percentage of pupils entitled to a free meal (22%) was considerably above the national average (14%). At secondary schools the percentage of pupils entitled to a free meal (26%) was again well above the national average (13%). All schools receive additional pupil premium funding to support the progress of pupils entitled to free school meals, and are expected to target this funding towards supporting the progress of this group and to publish their pupil premium spending on their websites.
- 4.2 A key performance indicator is the gap between pupils entitled to free school meals and their peers. For Westminster this gap is considerably less than the national percentage for both primary (Key Stage 2) and secondary (GCSE). At Key Stage 2 60% of pupil premium pupils achieved the expected standard in reading, writing and mathematics compared with the national average of 48%. While the gap between pupil premium and non-pupil premium pupils was 18% in Westminster, it was 20% nationally. At GCSE, 47% of pupil premium pupils achieved Grades 9-5 in English and mathematics in Westminster compared to 25% nationally. The GCSE gap for this indicator in Westminster was 18% compared with the 25% national gap.
- 4.3 In primary schools in Westminster, the percentage of pupils speaking English as an additional language (69%) was over three times the national average of 21% and 87% of pupils were from an ethnic minority (compared with 32% nationally). In secondary schools the percentage of students speaking English as an additional language (61%) was nearly four times the national average of 16%. Additionally, 85% of pupils were from an ethnic minority (compared with 30% nationally).

- 4.4 The achievement of pupils who speak English as an additional language (EAL) and those who speak English as a first or only language (non EAL) in primary schools is strong with 69% achieving expected or above in reading, writing and mathematics compared with 65% of their non-EAL peers. Given that three-quarters of EAL speakers arrive in primary school with little or no fluency in English this is an excellent achievement. Overall attainment for this group at primary level was above the national average for EAL pupils of 61%.
- 4.5 At GCSE, again, Westminster EAL pupils (55%) performed well above EAL pupils nationally (44%).
- 4.6 At both Key Stages 2 and 4 all main ethnic groups performed above, or broadly in line with, the national percentage for that group in terms of achieving as expected in reading, writing and mathematics (Key Stage 2) and in achieving Grades 9-5 in English and mathematics (Key Stage 4).
- 4.7 Percentage of pupils entitled to a free school meal (FSM), pupils for whom English is an additional language (EAL), minority ethnic pupils (MEP) and pupils with a special educational need (SEN) in Westminster, compared with nationally:



4.8 Gap analysis – Performance of groups compared with peers and nationally:

<b>Key Stage 2 - Percentage expected or above in reading, writing and mathematics</b>	Pupil Premium	Non Pupil Premium	<i>premium gap</i>	Special need	No need	<i>Special need gap</i>	EAL	non EAL	<i>EAL gap</i>
Westminster 2017	60%	78%	-18%	33%	76%	-43%	69%	65%	4%
National 2017	48%	68%	-20%	19%	71%	-52%	61%	62%	-1%

<b>Key Stage 4 - 9-5 in English and mathematics</b>	Pupil Premium	Non Pupil Premium	<i>premium gap</i>	Special need	No need	<i>Special need gap</i>	EAL	non EAL	<i>EAL gap</i>
Westminster 2017	47%	65%	-18%	24%	63%	-39%	55%	56%	-1%
National 2017	25%	50%	-25%	13%	48%	-35%	44%	43%	1%

## Overall School Performance

### Primary Schools

#### Foundation Stage

- 5.1 The percentage of the Reception cohort with a 'good level of development' was 71% in Westminster; this was the same as the national figure and represented a two percentage point increase compared with 2016.

#### Key Stage 1 and Key Stage 2 changes

- 5.2 In 2014, the primary curriculum was fundamentally reformed; expectations were raised, and the 2017 assessments were the second which assessed the new, more challenging, curriculum. Key Stage achievement is measured on performance categories for KS1 and KS2 teacher assessments (which allow analysis of those working at the expected standard, and those working at greater depth), and by scaled scores in KS2 tests (scores are standardised to a national average of 100, based on marks awarded).

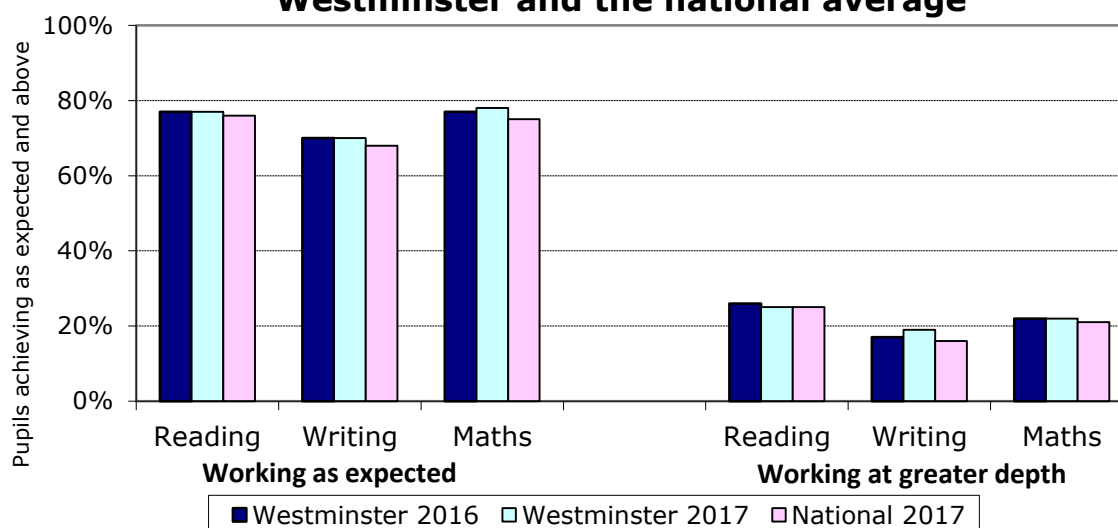
#### Key Stage 1

- 5.4 The percentages of pupils working as expected at Key Stage 1 were higher in 2017 than in 2016 in **mathematics** (78%, up from 77%), although **writing** remained at 70%, and **reading** remained at 77%. However, reading, writing and mathematics were above nationally (76%, 68% and 75% respectively in 2017).
- 5.5 The percentages of pupils working at greater depth at Key Stage 1 had improved in **writing** (19%, up from 17%), although **mathematics** remained at 22%, and **reading** had declined from 26% to 25%. However, writing and mathematics were above nationally (16% and 21% respectively in 2017).

#### Key Stage 1 Teacher assessments

	Westminster			NATIONAL		
	reading	writing	maths	reading	writing	maths
Working as expected 2017	77%	70%	78%	76%	68%	75%
Working as expected 2016	77%	70%	77%	74%	65%	73%
Working at greater depth 2017	25%	19%	22%	25%	16%	21%
Working at greater depth 2016	26%	17%	22%	24%	13%	18%

## Key Stage 1 - 2017 Westminster and the national average



### Key Stage 2

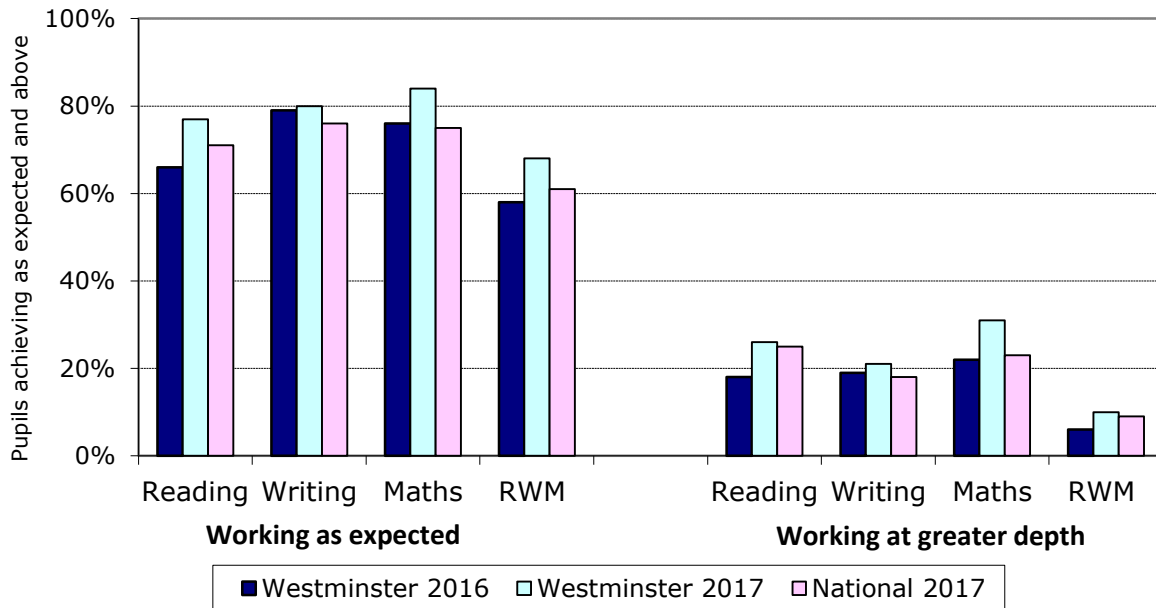
5.3 The percentage of pupils working as expected at Key Stage 2 had improved in **reading, writing and mathematics overall** (68% in 2017, up from 58% in 2016 which is a significant improvement) and was also above nationally (61%, up from 53%). The percentages had also improved in **reading** (77%, up from 66%), in **writing** (80%, up from 79%) and in **mathematics** (84%, up from 76%); all were also above nationally.

5.4 The percentage of pupils working at greater depth at Key Stage 2 had also improved in **reading, writing and mathematics overall** (10% in 2017, up from 6% in 2016) and was also above nationally (9%, up from 5%). The percentages had also improved in **reading** (26%, up from 18%), in **writing** (21%, up from 19%) and in **mathematics** (31%, up from 22%); all were also above nationally.

### Key Stage 2 Tests (reading and mathematics) and teacher assessments (writing)

	Westminster				NATIONAL			
	reading	writing	maths	RWM	reading	writing	maths	RWM
<b>Working as expected 2017</b>	77%	80%	84%	68%	71%	76%	75%	61%
<b>Working as expected 2016</b>	66%	79%	76%	58%	66%	74%	70%	53%
<b>Working at greater depth 2017</b>	26%	21%	31%	10%	25%	18%	23%	9%
<b>Working at greater depth 2016</b>	18%	19%	22%	6%	19%	15%	17%	5%

## Key Stage 2 - 2017 Westminster and the national average



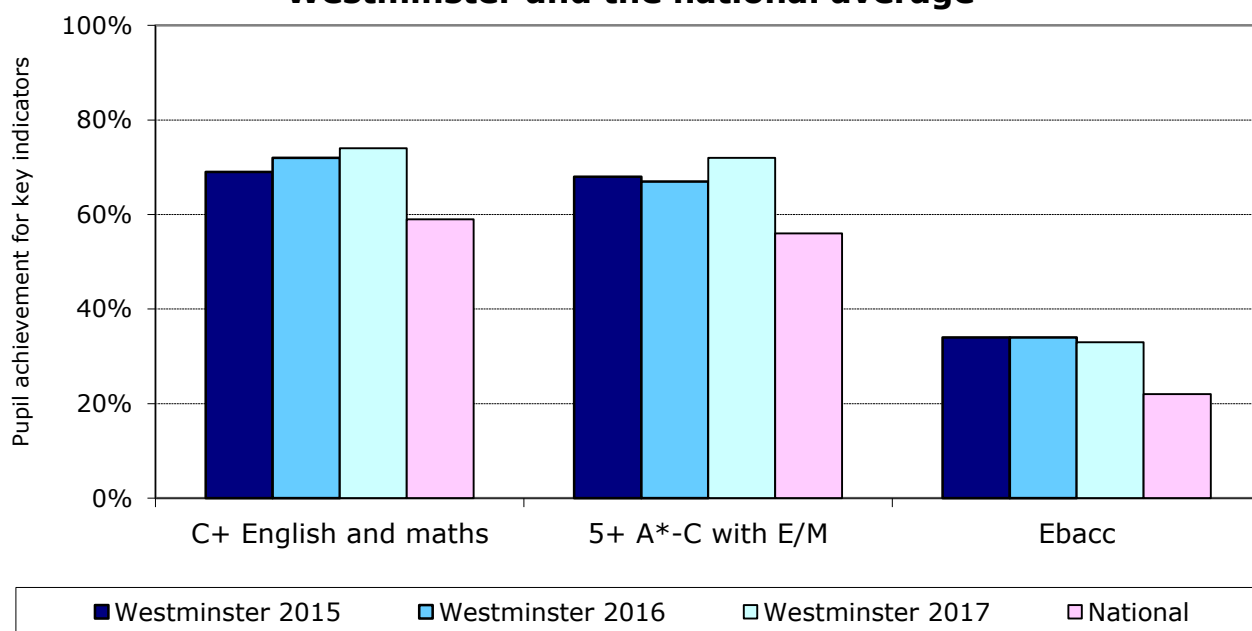
### GCSE

- 6.1 Further reforms were introduced this year to the GCSE grading system with grades 9-1 replacing A\*-G for English and mathematics. Points 9-4 (4 and above) are deemed equivalent to A\*-C (a 'standard' pass) but points 5-9 are a new measure termed a 'strong' pass by the DfE and have no historic equivalencies.
- 6.2 The percentage achieving **9-4 (A\*-C) in English and mathematics** was 75%, compared with 72% in 2016, which was above the national average (59%). 55% achieved **9-5 in English and mathematics**, compared with 40% nationally.
- 6.3 For the **English Baccalaureate** (a measure based on a combination of English, mathematics, science, a language and a humanities subject) 34% of students achieved this standard in 2017, compared with 34% in 2016; this was also considerably above the national average (22%). 30% achieved a strong pass, compared with 20% nationally.
- 6.4 The borough also performed well in terms of the deleted indicator, **5 GCSEs at Grades A\*-C including English and mathematics**, at 72% provisionally, up from 67% in 2016 (56% nationally).
- 6.5 **Attainment 8** (a score based on points for eight main subjects) is also provisionally above the national average (52.6, compared with 44.6) and **Progress 8** (a score standardised to a national average of zero, based on the GCSE points that would be expected, given prior attainment at KS2) was 0.47, which was considerably above nationally.
- 6.6 In the DfE national release for GCSE results for 2017, the borough was ranked 3rd highest nationally for progress, and in the top 20 boroughs nationally for all key indicators. The borough was also top in London for progress.

### GCSE Indicators

	Westminster			NATIONAL		
	2015	2016	2017	2015	2016	2017
<b>Grade C+ EM</b>	69%	72%	<b>75%</b>	56%	59%	<b>59%</b>
<b>5+ A*-C with EM</b>	68%	67%	<b>72%</b>	54%	54%	<b>56%</b>
<b>EBacc</b>	34%	34%	<b>34%</b>	23%	23%	<b>22%</b>

### Key Stage 4 - 2017 Westminster and the national average



### A Level

6.4 For A Levels, the percentage of papers awarded a Grade A\*-B was 58% in 2017 (which was above the 2017 national average of 53%), and those achieving the highest grades (Grade A\*-A) was 28% (also above the national average of 26%).

#### A Levels

	Westminster	NATIONAL
	2017	2017
<b>A*</b>	<b>9%</b>	<b>8%</b>
<b>A*-A</b>	<b>28%</b>	<b>26%</b>
<b>A*-B</b>	<b>58%</b>	<b>53%</b>
<b>A*-C</b>	<b>82%</b>	<b>77%</b>
<b>A*-D</b>	<b>94%</b>	<b>92%</b>
<b>A*-E</b>	<b>99%</b>	<b>98%</b>

## Not in Education, Employment or Training

6.6 The proportion of young people who were NEET aged 16-17 was 1.1%; this was below the London (2.1%) and national (3.2%) averages. This reflects a 0.1 percentage point drop in NEET in Westminster measured against the same time last year.

6.7 Almost all school leavers now progress to a positive destination; they are very unlikely to be NEET at the end of Year 11 or to become NEET during Year 12. The tracking of destinations has improved for Year 11 leavers and destinations are recorded for over 99% of the cohort.

### NEET (at end of academic year, July 2017)

	Westminster		London		National	
	2017	2016	2017	2016	2017	2016
16-17 NEET	1.1	1.2	2.1	2.3	3.2	3.4
Age 16	0.7	1.3	1.7	1.9	2.7	2.9
Age 17	1.5	1.1	2.4	2.7	3.6	4.0

## Participation at age 16

6.8 In July 2017 participation rates for Westminster school leavers (97.8%) were above the London (95.3%) and national (93.6%) averages. The majority of school leavers (95.6%) fulfilled their duty to participate through full-time education or training within a school sixth form, sixth form college or further education. The proportion starting an apprenticeship (2.2%) is below the London and national average.

### NEET (at end of academic year, July 2017)

	Westminster	London	National
<b>FTE or Training</b>	<b>95.6%</b>	92.3%	87.8%
<b>Apprenticeship</b>	<b>2.2%</b>	2.6%	5.1%
<b>Employment with regulated qualification(s)</b>	<b>0.1%</b>	0.2%	0.5%
<b>Working towards participation</b>		0.1%	0.3%
Total	<b>97.8%</b>	95.3%	93.6%

## Ofsted Inspection Outcomes

7.1 Westminster has continued to improve the proportion of schools rated outstanding or good by Ofsted inspectors. Currently at 97% this is well above the most recent national average of 89%. The tables below show the current picture.

### Ofsted inspection outcomes – by school phase

	No of schools	Outstanding	Good	Requires Improvement	Inadequate	% Good or better
Nursery	4	2	2			100%
Primary	41	11	29		1	98%
Secondary	11	8	2		1	91%
PRU	1		1			100%
Special	3		3			100%
<b>Total</b>	<b>60</b>	<b>21</b>	<b>37</b>	<b>0</b>	<b>2</b>	<b>97%</b>
		35%	62%	0%	3%	

### Ofsted inspections outcomes – overall good/outstanding against national

Ofsted Categories	National 2016/17	Westminster 2016/17
<b>Outstanding/Good</b>	<b>89%</b>	<b>97 % (60 schools)</b>
Outstanding	21%	35% (21)
Good	68%	62% (37)
Requiring Improvement	9%	0% (0)
Inadequate	2%	3% (2)

7.2 Translated into numbers of pupils in the borough, 93% (20,782 out of a cohort of 22,443) of children and young people in Westminster now attend a good or outstanding school. This compares with a percentage of 87% of children and young people attending good or outstanding schools nationally.

## School Performance: Education Service Priorities 2017-18

- 8.1 The service priorities for maintaining high school standards in Westminster are:
- To continue to build upon improvements in Key Stage 2 outcomes in 2018 by targeting schools for support who performed less well in 2017, and by providing training and support to improve progress in writing and ensure greater accuracy and consistency in the application of teacher assessment judgements, in particular in writing, against the new standards.
  - To improve performance outcomes at the higher standard (Greater Depth) at the end of both Key Stage 1 and Key Stage 2.
  - To support and advise Secondary schools on their raising achievement plans, including the provision of a best practice workshop and the continuation of the education excellence grant in 2018.
  - To support secondary schools by strengthening 14-19 pathways and advice, in order to further improve outcomes and participation.
  - To continue to target local adviser interventions and support to schools at risk of requiring improvement in order to maintain and enhance high levels of good and outstanding education provision.



- To introduce a 'Vision of Excellence' programme that supports and challenges headteachers to develop world class provision in Westminster schools and increase the number of schools likely to achieve Ofsted 'Outstanding' judgements.
- To continue the drive to improve outcomes for looked after children through supporting the work of the Virtual School.
- To enhance the quality and consistency of support for SEN priorities across schools by establishing a partnership group for joint working with Westminster Headteachers.
- To continue to develop a high quality, sustainable school improvement traded service to schools.
- To work with schools to strengthen school to school best practice networks and partnerships, and to make sure all schools can access learning from the best practice in high performing local schools and the offer from the teaching school alliances (including the St Marylebone Teaching School Alliance)
- To continue to support schools with their teacher recruitment and retention strategies to make sure that they are able to recruit the best teachers and leaders for our schools.

**If you have any queries about this Report or wish to inspect any of the Background Papers please contact Report Author**

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## Children Environment and Leisure Policy and Scrutiny Committee

<b>Date:</b>	<b>Monday 19th March 2018</b>
<b>Classification:</b>	<b>General Release</b>
<b>Title:</b>	<b>Health Visiting Report</b>
<b>Report of:</b>	<b>Mike Robinson, Director of Public Health</b>
<b>Cabinet Member Portfolio</b>	<b>Cabinet Member for Adult Social Services and Public Health, Councillor Heather Acton</b>
<b>Wards Involved:</b>	<b>All</b>
<b>Policy Context:</b>	<b>City for Choice</b>
<b>Report Author and Contact Details:</b>	<b>Paul Williamson, Head of Health Outcomes, Public Health, <a href="mailto:pwilliamson@westminster.gov.uk">pwilliamson@westminster.gov.uk</a></b>

### **1 Executive Summary**

- 1.1 This paper provides an update on the Westminster Health Visiting service delivered by Central London Community Health NHS Trust (CLCH).
- 1.2 The contract with CLCH has been in place since 2012. They provide health visiting and family nurse partnership across tri-borough with separate contracts for Westminster City Council, Hammersmith and Fulham, and Kensington and Chelsea. The current contract is for a period of two years from October 1 2017 and until September 30 2019, with the option to extend for a further 6 months, for an annual contract value of £3,570,600.
- 1.3 CLCH has completed a transformation programme to establish an improved skills mix team. This approach reflects the service model agreed with the council. Nursery nurses are now carrying out 12-month, and two year-old developmental reviews, which releases health visitors to focus more time on vulnerable families.
- 1.4 CLCH services in Westminster were recently inspected by the Care Quality Commission. Whilst the overall judgement was 'Good', there were a number of

areas within health visiting that were judged as 'Requires Improvement'. The CQC inspection areas for improvement are listed in Appendix 1.

- 1.5 Performance from April 2017 to January 2018 is provided as Appendix 2. Performance on the five mandated contacts is close to or above target.
- 1.6 Other key performance indicators (KPIs) shows a more mixed picture, but performance is generally good in Westminster. Reporting on a new KPI to measure onward referrals into key services remains outstanding. This is an important action for CLCH as it demonstrates effectiveness in securing support for children with additional needs.
- 1.7 There are concerns with the performance of CLCH across the tri-borough area. Public Health Commissioners have instigated an action planning process with CLCH to address issues of concern. Fortnightly meetings are taking place to ensure the effective implementation of the action plan and to provide assurance that the service is improving and data quality issues are being addressed.

## **2 Key Matters for the Committee's Consideration**

- 2.1 The committee is asked to consider the performance of the provider following the implementation of the transformation programme in 2017.
- 2.2 Does the committee feel that the level of assurance being sought from CLCH is sufficient?
- 2.3 Are there any aspects of the service about which the committee would like further information?

## **3 The Transformation Plan for CLCH**

- 3.1 From January 2017 - July 2017, Public Health and the Children's Commissioning Directorate held negotiations with CLCH over the terms of a contract extension. These discussions included a new skill-mix model, more robust performance indicators, increased client-facing time for health visiting staff, and reduced costs.

### **Staff Skill- Mix Model**

- 3.2 Officers have worked with CLCH to improve the health visiting service skill mix set out in Appendix 3. Health visitors are qualified registered nurses or midwives (NMC registered) who receive additional training to become specialist community public health nurses.
- 3.3 Qualified nurses and nursery nurses (NNEB or NVQ Health and Social Care Level 2) have replaced health visitors for the last 3 mandated universal contacts, 6-8 weeks check by Community Staff Nurses. 12 months and 2-year old to 2.5-year old developmental reviews by nursery nurses. Nursery nurses are part of the health visiting team and work under the supervision of a health visitor.

- 3.4 Vulnerable families remain under the 'Health Visitor' caseloads for all mandated contacts. The level of vulnerability is measured using the London Continuum of Need Criteria as set out in Appendix 4. This model is built on the concept of proportionate universalism. This means that the greater the vulnerability or need for the child or family the greater the level of support received.
- 3.5 The new model is in line with Public Health England guidance which supports the use of appropriately skilled non-health visiting staff for the later mandated contacts. The first two mandated contacts, Antenatal Contact and New Birth Visits, and all visits to vulnerable families, continue to be carried out by a Health Visitor.

### **Workforce Update**

- 3.6 CLCH has achieved the workforce redesign with no redundancies. They have maintained good staff retention and had a fairly low clinical staff sickness rate of 3.24% in December 2017.
- 3.7 As the CLCH service phased out a number of Health Visitor positions in 2017 they have recruited Nursery Nurses. In December 2016, there were 33.19 WTE Health Visitors in post compared to 24.76 WTE in December 2017. There are currently 1.89 WTE vacancies.
- 3.8 In December 2017, there were 9.00 WTE Nursery Nurses in post with a vacancy rate of 2.60 WTE. Nursery Nurses are now in practice following completion of three months' training.

### **Key Performance Indicators**

- 3.9 A new performance framework with revised key performance indicators and targets has been agreed with the provider, effective from 1 July 2017, through a contract variation. In summary:
  - Expectant mothers receive a letter or text from a Health Visitor offering them home contact if high risk, or a group ante-natal session if they are low risk.
  - Partners or fathers in attendance at the New Birth Visit will be recorded.
  - The Ages & Stages Questionnaire: Social-Emotional (ASQ: SE) assessment tool focusing on children's social and emotional development will be offered to all children with suspected additional needs.
  - Links will be maintained through 100% attendance at GPs monthly safeguarding and multi-disciplinary meetings.
  - Types and volume of referrals made or received will be reported.

- The number of vulnerable children or families on the caseload will be reported.
- Monthly contract and performance meetings will be scheduled using a robust reporting framework with emphasis on quality.

3.10 The council has recently provided training for health visitors on recording of family composition and parental conflict. There is a priority for health visitors to be able to identify parental conflict and the impact on children. The council is working with the provider to develop plans to enhance the quality of our identification and assessment of parental conflict in future.

3.11 In addition to the delivery of these indicators, several activities that were taking place but not being recorded are now included in the performance reports. This includes the distribution of 'Brushing for Life' packs and Oral Health Promotion messages at the 12 month and 2-2.5 year reviews. The number of 'Clinical Assessment Frameworks' completed and the number of Early Help Panels attended by Health Visitors are also recorded.

3.12 The table below summarises the progress of CLCH in the implementation of the transformation programme.

**Table 1: Progress on Key Aspect of the Transformation Plan**

Item	Comments	Status
Review of GP Health Visitor-led Child Health Clinics	<p>Review of clinics with fewer than 10 attendants completed.</p> <p>Reduced frequency of clinics or consolidation with a neighbouring practice.</p>	Completed, December 2017
GP updates on the new Health Visiting Service model	Communicated changes to a number of GP forums or individual practices by Public Health Commissioners and CLCH Managers.	Completed, December 2017
Launch of health visiting 6-8 weeks clinics	To improve staff productivity and service efficiency, the service moved from home-based to clinic-based contacts.	Completed, January 2018
Launch of joint Health Visitor and Midwife Antenatal group classes	<p>Health Visitor training on the Birth and Beyond course.</p> <p>Source venues for classes</p> <p>Automated data transfer from maternity hospital to CLCH through CHIS</p>	<p>Completed, November 2017</p> <p>In progress</p> <p>Discussions between CLCH, officers and maternity to commence February 2018</p>
Improve service skill-mix model	<p>Health Visitors now at new establishment level.</p> <p>9 out of 11.6 Nursery Nurses in post.</p> <p>Half of Nursery Nurses now in practice, following 3 months' training.</p>	<p>Completed</p> <p>Near completion</p>

## **4 Summary of Service Performance**

### **4.1 Performance on the Five Mandated contacts in Quarter 3 2017-18**

#### **Antenatal Contacts**

- 4.2 The first joint 'Health Visitor Midwife Antenatal Group' commenced in October 2017 in Westminster at Bessborough Children's Centre. The group was attended by 42 women. Two additional antenatal group sites have now been secured.
- 4.3 There were 70 targeted antenatal vulnerable face-to-face home contacts made in Q3, representing a 40% increase since Q2 (Q1 =23, Q2 = 50). The increase is due to the full implementation of the transformation programme and the increased availability of Health Visitors to target vulnerable families.
- 4.4 Public Health Commissioners and CLCH plan to meet with maternity providers to discuss phasing out manual referrals at 10 weeks and to move to an automated antenatal notification process. By using the Child Health Information System (CHIS) at week 20 of pregnancy, CLCH can ensure that all pregnant women are referred to the service at the appropriate time.

#### **New Birth Visits**

- 4.5 Performance for the 14-day contact for Q3 remains at 91%. This is a 3 % decline since Q1, against a target of 95%. Performance in January 2018 improved significantly to 96%. The 30-day contact improved to 97% in Q3 and has risen again to 99% in January 2018, against a target of 98%.
- 4.6 There is an action plan priority to bring performance for the 14-day new birth contacts up to target levels in Q4 2017-18.

#### **6 to 8 Week Reviews, Including Maternal Mood Assessment**

- 4.7 The provider continues to meet the 80% target for maternal mood assessments being completed within 8 weeks of birth. Q1 =83%, Q2 = 91% and Q3=87%.

#### **Percentage of Infants Being Fully or Partially Breastfed at 6-8 Week**

- 4.8 The service has met the 80% target for the past 3 quarters Q1 =87.7%, Q2=83.2% and Q3= 83.7%. This is based on infant feeding recorded status of 80.5%, 81.4% and 81.6% for the same period.
- 4.9 The service continues to maintain its UNICEF breastfeeding Baby Friendly Initiative Level 3 status. A Baby Café will be launched at Portman Children Centre on 22nd February 2018, the first of three baby cafés in the centre of London. The breastfeeding drop-in aims to offer specialist help and support to pregnant and breastfeeding mothers at any stage in their journey.



## **12 Month, 15 Month and 2 Year to 2.5 Year Developmental Reviews**

- 4.10 All three developmental reviews continued to exceed the 75% target, with Q3 performance for all three reviews at 81.1%, 84.5% and 81.5% respectively.
- 4.11 The Ages and Stages Questionnaire (ASQ-3); which is mandatory for the 2-2.5-year-old developmental review, is being used. This has remained consistently at 100%, which is very welcome.
- 4.12 Children who scored below the cut-off point for the (ASQ-3) have a further evaluation to assess developmental delay and need for additional support. This is done using the Ages and Stages Social-Emotional Questionnaire (ASQ:SE2), and reporting on this indicator commenced in December 2017. Both these screening tools help to identify those children with suspected developmental delay. Onward referrals of children with development delay takes place and is due to be recorded in future.

### **4.13 Performance on New Key Performance Indicators**

- 4.14 CLCH only commenced reporting on most of the new KPIs in December 2017. Having established the reporting methodology, more meaningful analysis of trends in performance will be conducted in the months to come. In summary:
- 727 antenatal birth notifications were shared with children centres between August and December. This enables children centres to engage families in activities and provide support services, when required.
  - 59.7% and 70.7% of 12 months and 2-year old to 2.5-year old children subsequently received a cup, a brushing for life pack and oral health promotion message, against the 65% target. The service is working with the oral health lead to address supply issues.
  - 100% of children are receiving the Ages and Stages Level 3 development assessment at the 2-year old to 2.5-year old visit. Children with development delay are being recorded and referred to appropriate services. The council is working with CLCH to get more detailed information on referral pathways and outcomes for this cohort of children.
  - 161 health visitor referrals came from other services: GPs, Midwives, Children Centres, Social Care, and other specialist services.
  - 90% of frontline health visiting staff completed the oral health training as part of their ongoing continuous professional development.
  - There was 100% achievement in the following KPI areas:
    - General Practices with a named health visitor team leader.
    - Children Centres with a named health visitor team leader.

- General Practices that hold multidisciplinary team meetings that discuss children aged under 5.
- Health Visitor attendance at practices that hold monthly safeguarding meetings that discuss children aged under 5.
- Health Visitor attendance at general practice and geographical-based baby clinics.

## 5 NEXT STEPS

### Action Plan

5.1 Public Health Commissioners continue to have concerns about the performance of CLCH and the quality of the performance data that they provide. As a consequence, an action planning process commenced in January 2018. Public Health Commissioners are meeting fortnightly with CLCH to ensure progress against action plan priorities. The action plan focuses on the following issues:

- The progress in implementing the new staffing model which had been scheduled to commence on 1 July 2017.
- Ongoing data quality and performance issues.
- Non-reporting on some of the new KPIs.
- Some underperformance on established and new KPIs.
- Addressing the recent CQC service rating of “requires improvement” for the ‘Safe’ (defined by CQC as “you are protected from abuse and avoidable harm”) domain for Community health services for children and young people.

5.2 The areas identified by CQC as requiring improvement and CLCH timelines to implement is set out in appendix 4.

### Preparation for Inspection

5.3 There is likely to be a joint CQC/OFSTED inspection of Bi-Borough SEND services in 2018-19. Health visiting services will be inspected as part of the inspection, particularly the early identification, support, and referral of children with development delay. Commissioners are working closely with colleagues in Children’s Social Care, Schools Directorate, and the CCG to ensure effective preparation for the inspection. This is being built into the CLCH action plan.

5.4 CLCH are working on the key findings from the CQC inspection of their services to ensure that these matters are addressed quickly and effectively.

### Family Hubs Pilot

5.5 Health Visitor services are an important element of the piloting of family hubs in Westminster. Public Health is working closely with Children’s Social Care to ensure that Health Visitors are well integrated into the Family Hub Model. This will be a priority over the next few months.

**If you have any queries about this Report or wish to inspect any of the Background Papers please contact Paul Williamson, Head of Health Outcomes, Public Health [pwilliamson@westminster.gov.uk](mailto:pwilliamson@westminster.gov.uk)**

## **APPENDICES:**

Appendix 1 - CQC: areas for improvement in CLCH Community health services for children, young people and families



CQC Action Plan for  
CYPF.pdf

Appendix 2 - Westminster Health Visiting Scorecard 2017-18



Westminster - HV  
Monthly Report - Ja

Appendix 3 - Health Visiting Skill-Mix model



Health Visiting  
Service Skill-Mix Fra

Appendix 4 – London Continuum of Need Model



continuum of  
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## **BACKGROUND PAPERS**

Central London Community Healthcare NHS Trust – Action Plan January 2018 – July 2018

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**Actions identified by the CQC that the Trust should do to improve:** Community health services for children, young people and families

Action ref	Description (from report)	Deadline	Status
CHD01	The children's service should ensure that all members of staff within children's services receive mandatory training on annual basis or as required	End Feb 2018	Open
CHD02	The children's service should ensure that all members of staff within children's services receive an annual appraisal	End Feb 2018	Open
CHD03	The children's service should improve compliance with Friends and Family Test (FFT)	End June 2018	Open
CHD04	The children's service should ensure that staff have manageable caseload within recommended threshold and staff have clear understanding of their own vs team caseloads. Support staff in prioritising data cleansing to close non active caseloads	End March 2018	Open
CHD05	The children's service should ensure that Father's details were linked to the child's records	End June 2018	Open
CHD06	The trust should ensure that all relevant staff within children's services have up to date paediatric basic life support (PBLIS) training	End June 2018	Open
CHD07	The children's services should ensure that there are effective systems in place to review care plans	End March 2018	Open
CHD08	The children's services should ensure to have effective systems in place to reduce their vacancy rate	End June 2018	Open

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**Health Visiting Scorecard - Financial year 2017/18**  
**Westminster**

Metrics	Description	Target	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Q1	Q2	Q3	Q4	YTD	Comment/Narrative
<b>Referrals</b>																				
No. of referrals by Referral Source	GPs										2	13						13		
	Midwives										117	232						232		
	Children's Centre										6	0						0		
	Social Care										7	3						3		
	Specialist Services e.g. SaLT, OT										0	1						1		
	Other										161	229						229		
Referrals out of HV service	GPs																			Working progress with HVs to record all referrals out.
	Midwives																			
	Children's Centre																			
	Social Care																			
	Specialist Services e.g. SaLT, OT																			
	Other																			
Number of live births shared with CCs	Number of live births shared with CCs						38	121	178	179	211	208			159	568	208	935	Sent regularly to Childrens Centres	
<b>Antenatal Notification</b>																				
A general intro letter or email to women antenatally, introducing their named HV, the service and contact details within 1-2 weeks of booking.																				
Baseline	Denominator: total number of antenatal notifications received through CHIS										72	128								Continue to liaise with maternity services to run integrated joint sessions.
Count	No. of antenatal notifications sent (letter or email)																			
% of baseline	Count/Baseline	75% by Q3 95% by Q4																		
<b>Universal Antenatal Contact</b>																				
Universal face-to-face antenatal parenthood preparation class e.g. Baby Steps from 28 weeks																				
Count	No. of universal face-to-face antenatal parenthood preparation classes with a HV present							1	1	1										
Count	Total number of families who attended at least one antenatal parenthood preparation class with HV present							15	15	12										
<b>Targeted Antenatal contact</b>																				
Face to face, 1:1 targeted antenatal contact at 28 weeks or above																				
Baseline	Total number mothers due a targeted antenatal contact in this period																			
Count	No. of mothers who received first face to face, 1:1 targeted antenatal contact with a HV when they were 28 weeks pregnant or greater, before they gave birth. Visits which occurred within the month should be counted. The number of visits, not the number of children should be counted.		2	10	11	13	14	23	13	31	26	9			23	50	70	9	152	
% of baseline	Count/Baseline	TBC																		
<b>New Birth Visit</b>																				
Face to face visit by HV with mother and ideally father. Count the no. of children born not the number of mothers																				
Baseline	Total no. of infants who turned 30 days within the quarter		178	189	203	214	224	182	219	168	186	203			570	620	573	203	1966	NBVs within 14 days:
Count (within 14 days)	No. of new birth visits carried out within 14 days		171	173	191	199	218	149	197	153	169	194			535	566	519	194	1814	Pt. Choice x 5, Seen late x 2, DNA/WNB x 2
% of baseline	Count/Baseline	95.0%	96%	92%	94%	93%	97%	82%	90%	91%	91%	96%			94%	91%	91%	96%	92%	
Count (within 30 days)	Total no. of new birth visits carried out, including those that took place within 14 days and later than 14 days		178	189	203	214	224	167	213	164	180	200			570	605	557	200	1932	NBVs within 30 days:
% of baseline	Count/Baseline	98%	100%	100%	100%	100%	100%	92%	97%	98%	97%	99%			100%	98%	97%	99%	98%	Pt. Choice x 3

**Health Visiting Scorecard - Financial year 2017/18**  
**Westminster**

Metrics	Description	Target	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Q1	Q2	Q3	Q4	YTD	Comment/Narrative
<b>6-8 Week Review</b>																				
(Note: 6-8 week NIPE check for infant carried out by GP. This is the HV 6-8 week review and should not be confused by the GP 6-8 week baby NIPE check) Contact to take place at clinic or at home. Targeted reviews to be carried out by HV, universal review may be carried out by CSN																				
Count	Denominator: Total number of mothers with a child who turned 8 weeks, in the quarter.		212	200	205	215	216	214	188	210	179	180			617	645	577	180	2019	
% of baseline	Numerator: Total number of mothers with a child who turned 8 weeks in the quarter, who received a Maternal Mood review by the time infant turned 8 weeks.(56 days)		175	163	176	191	203	191	159	185	156	148			514	585	500	148	1747	
Number of mothers who receive a 6-8 week review, including maternal mood	Count/Baseline	80%	83%	82%	86%	89%	94%	89%	85%	88%	87%	82%			83%	91%	87%	82%	87%	
% of infants for whom infant feeding status is recorded at 6-8 Week Review	Numerator: Number of infants where feeding status has been recorded at 6-8 weeks check in the quarter. Denominator: Total number of infants due a 6-8wk check in the quarter.	80%	85.5%	83.5%	94.2%	83.5%	79.9%	86.6%	85.5%	81.4%	81.2%	88.1%			87.7%	83.2%	83.7%	88.1%	84.9%	
% of infants being fully or partially breastfed at 6-8 weeks	Numerator: Number of infants recorded as being totally or partially breastfed at 6-8wks Denominator in the quarter: Total number of infants due a 6-8 week check in the quarter check.	80%	80.5%	84.5%	77.1%	82.4%	79.7%	81.9%	79.8%	78.8%	86.3%	76.4%			80.5%	81.4%	81.6%	76.4%	80.7%	
<b>12 Month Review</b>																				
Review to take place at clinic or at home. Targeted review to be completed by HV, universal review may be completed by CSN or NN. Count all children who turn 12/15 months in the quarter and have received a review even if the review took place in the previous quarter.																				
Baseline	Total no. of infants who turned 12 months within the month (i.e. are due for a review)		201	203	222	225	193	206	230	218	215	210			626	624	663	210	2123	
Count	Review received by 12 months		151	168	169	185	158	158	186	180	172	169			488	501	538	169	1696	
% of baseline	Count/Baseline	75%	75.1%	82.8%	76.1%	82.2%	81.9%	76.7%	80.9%	82.6%	80.0%	80.5%			78.0%	80.3%	81.1%	80.5%	79.9%	
Baseline	Total no. of infants who turned 15 months within the month		243	212	214	193	201	232	234	209	210	239			669	626	653	239	2187	
Count	The number of children who turned 15 months in the reporting month who had received a 12 month review by the time they turned 15 months, including those who received review by 12 months		201	178	176	176	186	192	205	173	174	191			555	554	552	191	1852	
% of baseline	Count/Baseline	80%	82.7%	84.0%	82.2%	91.2%	92.5%	82.8%	87.6%	82.8%	82.9%	79.9%			83.0%	88.5%	84.5%	79.9%	84.7%	
% of children who received a cup, brushing for life pack and oral health promotion message at their 12 month review	Denominator: number of children who received 12 month review	65% by Q3 95% by Q4	67.8%	66.5%	63.4%	58.4%	65.8%	72.2%	55.6%	63.9%	59.3%	64.5%			65.8%	65.1%	59.7%	64.5%	63.7%	This is dependant on having oral packs to hand out.
<b>2-2.5 Year Review</b>																				
Universal review to take place within Children's Centres and to be completed by CSN, NN or CC staff. Targeted review to be carried out by HV at home or clinic depending on vulnerability																				
Baseline	Total number of children due a 2-2.5 year review by the end of the quarter		202	160	195	204	188	215	157	198	195	195			557	607	550	195	1909	DNA/WNB x 16, Pt. Choice x 14, Not seen/Missed x 9, Trust - Cancellation x 1, Seen Late x 1
Count	No. of children who received review by 2.5 years		173	123	174	178	158	152	124	153	171	154			470	488	448	154	1560	
% of baseline	Count/Baseline	75%	85.6%	76.9%	89.2%	87.3%	84.0%	70.7%	79.0%	77.3%	87.7%	79.0%			84.4%	80.4%	81.5%	79.0%	81.7%	
% of children who received a 2-2.5 year review using ASQ-3	Numerator: number of children who received 2-2.5 year review using ASQ-3	98%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%			100%	100%	100.0%	100%	100%	
Percentage of children who score below the ASQ-3 cut off in one or more domain who received the ASQ:SE2 (as agreed between provider and commissioner)	Denominator: Number of children who received a 2-2.5 year review using the ASQ:SE2 in the quarter.										15	12								
	Numerator: The total number of children who score at or below the cut off for the ASQ-3 in one or more indicators in the quarter .																			
% of baseline		50% 95% by Q4																		
% of children who score at or below the cut off in one or more domains of ASQ-3 and ASQ:SE2 who are referred for assessment	Denominator: The total number of children who score at or below the cut off for the ASQ-3 in one or more indicators in the quarter .																			
	Numerator: Total number of children who referred for assessment.																			
% of baseline																				
% of children who received a cup, brushing for life pack and oral health promotion message at their 2-2.5 year review	Denominator: number of children who received 2-2.5 year review	65% by Q3 95% by Q4	70.9%	70.5%	65.2%	70.7%	77.4%	74.3%	72.4%	69.3%	70.2%	70.1%			68.7%	73.9%	70.7%	70.1%	71.1%	This is dependant on having oral packs to hand out.





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### Appendix 3: Health Visiting Skill Mix Metrics

	Contact Type	Health Visitor	Community Staff Nurse (RN)	Nursery Nurse (NNEB/Equivalent)	Group Session with Appropriate Skill Mix	Comments
Antenatal Contact	Universal Face to Face Individual or Group	✓			✓	Mandated to be undertaken by a Health Visitor. Suitability for a group session to be assessed. HV input required at Group sessions which include other staff groups.
	Vulnerable Face to Face Individual, Home	✓				Mandated to be undertaken by a Health Visitor. Requires a holistic assessment by a HV using high level skills. Require ongoing HV support.
New Birth Visit	Universal Home	✓				Mandated to be undertaken by a Health Visitor. Requires a holistic assessment by a HV using high level skills. Requires ongoing HV support.
	Vulnerable Home	✓				Mandated to be undertaken by a Health Visitor. Requires a holistic assessment by a HV using high level skills. Requires ongoing HV support.
6-8 week check	Universal Clinic or Home	✓	✓			Home or clinic setting. Where no risks are identified could be seen by a Band 5 nurse. GP responsible for ensuring the 6-8 week NIPE screen is completed for all registered babies.
	Vulnerable Clinic or Home	✓				Home or clinic setting. - Vulnerable families must be seen by HV as above. GP responsible for ensuring the 6-8 week NIPE screen is completed for all registered babies.
8-12 months Developmental Review	Universal Clinic or Home	✓	✓	✓		Clinic or home. Use of ASQE recommended but not mandatory.
	Vulnerable Clinic or Home	✓	✓			Clinic or home. Small % could be delegated to CSN based on level of vulnerability. Use of ASQE recommended but not mandatory.
2.2.5 year integrated developmental review	Universal: Group, Individual or Home	✓	✓	✓	✓	Consider joint group review between HV and EY/Children Centre staff. Staff trained in the use of ASQ-3 and ASQE to undertake the HV assessment.
	Vulnerable Group, Individual or Home	✓				Depending on the vulnerability can be done in a group setting HV and EYs/Children Centre using ASQ-3 and ASQE.

#### References

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6. Nursing and Midwifery Council (2015) The Code. Professional standards of practice and behaviour for nurses and midwives Available at:  
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## Appendix 4

### Appendix 5 Thresholds – Criteria of Vulnerability Guidelines (Adapted for CLCH from the London Continuum of Need)

<b>UNIVERSAL Level 1a - Universal</b> No identified additional needs. Response services are universal services.
<b>UNIVERSAL Level 1b Enhanced Progressive Universal- (additional needs)</b> Children with low level additional needs. Single agency within universal services likely to be able to resolve issue through short term intervention Response services are universal enhanced progressive services. The anticipated outcome is to remain in universal. This is the threshold to consider beginning a common assessment if short term intervention shows little improvement.
<b>TARGETED Level 2 - Vulnerable Need and Low Risk</b> Child's needs are not clear, not known or not being met. Short term intervention by one or more agencies, anticipated outcome uncertain, may require further intervention. This is the threshold for beginning a common assessment. Response services are universal services and/or targeted services.
<b>SPECIALIST Level 3 – Complex</b> Complex needs likely to require longer term intervention from statutory and/or specialist services. High level additional unmet needs - this will usually require a targeted integrated response, which will usually include a specialist or statutory service. This is also the threshold for a child in need which will require Children's Social Care intervention. LAC children (other than those deemed to be at Level 4). Children with asylum seeker or refugee status.
<b>SPECIALIST Level 4 – Acute / Significant</b> Acute/ significant needs, requiring statutory intensive support. This level includes the threshold for child protection which will require Children's Social Care intervention. LAC children of special concern.

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